

Where can I contact the official customer service of Huhaiyi on the web side (document)?

Users can log in to the OLISS Web side and contact the official customer service of Huhaiyi through the following two interfaces.

1、Purchase management → Inquiry management → RFQ details interface

Users click to enter the "Purchase Management → Inquiry Management" interface in order, select any RFQ that has already been sent, and follow steps 1-3 in the RFQ details interface.

1. Click to enter the "Inquiry Management" interface and click on any RFQ (inquiry email has been sent)

2. In the RFQ details interface, manually switch to "Inquiry Supplier"

3. Move the mouse to this line of text, and the "Huhaiyi Official Consultation" window will automatically pop up. You can consult it by mobile phone number, email address, or scanning WeChat

2、Address Book → Vessel Suppliers → Shared Resources interface

Click to enter the "Address Book → Vessel Supplier" interface in order. You can follow steps 1-3 below to operate.

1. Click to enter the "Vessel Supplier" interface

2. Manually switch to the "Shared Resources" interface

3. Move the mouse to this line of text, and the "Huhaiyi Consulting" window will automatically pop up. You can consult it by mobile phone number, email, or scanning WeChat